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Glenda Weibel
Staff Advocate- Public Policy

August 13, 2010

Via E-Mail

William Dever (william.dever@fcc.gov)
Pamela Megna (pamela.megna@fcc.gov)
Gary Remondino (gary.remondino@fcc.gov)
Competition Policy Division
Federal Communications Commission
Wireline Competition Bureau
445 12th Street, S.W.
Washington, DC 20554

**Re: Qwest 2nd Quarter 2010 Special Access Metrics Report No. 1
WC Docket No. 05-333**

Dear Mr. Dever, Ms. Megna and Mr. Remondino,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (MO&O) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, Qwest is filing its Special Access Metrics Report for the Second Quarter of 2010. This Report No. 1 includes all of the metrics required in the MO&O with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the MO&O, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."¹

If you have questions regarding this report, please contact Glenda Weibel at 206-346-9428 or at glenda.weibel@qwest.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

¹ MO&O, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
JUNE 2010

State	Metric	Metric Name	Product	APRIL 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	54	96.30%	38	100.00%	-0.75
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1603	89.58%	310	95.81%	-0.03
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	106	82.08%	54	83.33%	-1.02
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	100.00%	2	50.00%	-1.86
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1450	86.90%	205	96.59%	0.18
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	98	91.84%	17	76.47%	-1.88
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1942	1.54%	131	2.29%	-1.34
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32602	1.49%	7982	1.52%	-1.1
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3151	0.44%	1157	0.43%	-0.97
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	3:33	3	2:02	-0.18
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	486	2:39	121	3:25	-3.03
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	3:11	5	1:26	-0.48
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	136	100.00%	64	98.44%	-1.61
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1605	91.15%	290	94.83%	-0.45
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	193	92.75%	59	96.61%	-0.63
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	27	100.00%	9	88.89%	-1.64
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1246	94.86%	214	97.66%	-0.54
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	88	88.64%	36	91.67%	-0.92
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1817	1.76%	240	2.50%	-1.43
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	31971	1.64%	8453	1.63%	-0.99
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3122	0.90%	1197	0.58%	-0.32
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	32	4:47	6	1:54	0.24
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	523	3:27	138	3:20	-0.7
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	28	3:54	7	3:25	-0.97
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	58	100.00%	16	93.75%	-1.63
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	686	94.75%	177	97.18%	-0.68
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	97.14%	6	50.00%	-2.39
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	87.50%	1	100.00%	-1.74
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	451	90.47%	133	95.49%	-0.36
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	100.00%	9	88.89%	-1.64
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1795	0.61%	119	0.84%	-1.16
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15753	1.35%	3912	1.69%	-1.92

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2010

State	Metric	Metric Name	Product	APRIL 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1479	0.74%	523	0.96%	-1.27
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	2:45	1	1:07	-0.54
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	212	2:39	66	3:06	-1.79
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	3:03	5	1:21	-0.62
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	1	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	454	95.15%	170	95.88%	-0.95
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	78.95%	7	71.43%	-1.23
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	322	95.65%	72	95.83%	-1.12
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	41	82.93%	9	66.67%	-1.59
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	434	0.92%	25	0.00%	-1.51
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6084	1.07%	1939	1.03%	-0.92
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	610	0.49%	332	0.00%	-0.63
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	5:10			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	65	2:28	20	3:32	-2.03
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	0:50			
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	110	98.18%	38	94.74%	-1.55
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1292	95.20%	152	91.45%	-1.43
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	85	89.41%	32	84.38%	-1.42
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	32	100.00%	2	50.00%	-1.86
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	861	93.73%	124	97.58%	-0.57
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	51	94.12%	8	87.50%	-1.33
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3844	1.20%	158	0.00%	-0.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28432	0.76%	4673	0.92%	-1.66
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2736	0.48%	955	0.63%	-1.32
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	46	2:38			
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	216	2:24	43	2:30	-1.25
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	1:40	6	0:51	0.41
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	17	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	205	92.20%	43	86.05%	-1.55
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	97.22%	15	100.00%	-1.33
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	2	50.00%	-1.86

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Qwest 272 Sunset Special Access Measurements
JUNE 2010

State	Metric	Metric Name	Product	APRIL 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	133	93.23%	28	82.14%	-1.89
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	87.50%	4	100.00%	-1.2
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	501	1.80%	35	0.00%	-1.06
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4417	1.22%	1263	0.87%	-0.31
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	467	0.00%	251	0.00%	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	1:30			
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	54	2:53	11	3:15	-1.34
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	11	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	220	97.27%	43	95.35%	-1.28
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	81.82%	11	100.00%	-0.57
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	80	95.00%	14	100.00%	-1.03
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	3	100.00%	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	472	0.85%	18	0.00%	-1.66
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3842	0.44%	816	1.35%	-2.32
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	293	0.00%	87	0.00%	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:19			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	17	2:10	11	2:16	-1.12
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	88.00%	53	90.57%	-1.01
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	468	95.09%	52	92.31%	-1.27
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	86.67%	21	85.71%	-1.06
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	9	100.00%	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	421	93.35%	37	97.30%	-0.8
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	88.24%	13	92.31%	-1.16
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	949	1.37%	51	0.00%	-1.01
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8428	1.10%	1933	0.67%	0.2
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	779	0.26%	295	0.00%	-1.04
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	3:47			
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	93	2:39	13	2:04	-0.52
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:24			

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Qwest 272 Sunset Special Access Measurements
JUNE 2010

State	Metric	Metric Name	Product	APRIL 2010					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	100.00%	6	100.00%		
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	371	89.22%	130	87.69%	-1.17	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	84.00%	15	80.00%	-1.19	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	83.33%	2	100.00%	-1.41	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	305	95.41%	99	86.87%	-1.88	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	77.78%	10	100.00%	-0.51	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	823	1.34%	22	0.00%	-1.4	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8666	1.63%	2943	2.92%	-3.32	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	793	0.88%	421	1.19%	-1.3	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	3:08				
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	141	2:47	86	2:51	-1.11	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:57	5	1:51	-0.9	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	115	98.26%	5	100.00%	-1.85	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	658	89.36%	160	93.75%	-0.58	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	67	94.03%	20	75.00%	-2.14	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	35	88.57%				
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	732	77.05%	100	89.00%	-0.26	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	40	85.00%	6	100.00%	-0.86	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	730	0.96%	78	0.00%	-0.98	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9207	0.64%	3151	0.89%	-1.81	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1068	0.56%	438	0.46%	-1.12	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	5:11				
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	59	3:05	28	3:13	-1.09	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:20	2	2:37	-2.31	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	90.91%	5	100.00%	-1.3	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	192	93.23%	18	100.00%	-0.74	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	60.00%	2	100.00%	-0.88	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0						
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	65	95.38%	10	90.00%	-1.33	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	1	100.00%		
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	363	0.28%	14	0.00%	-2.09	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4136	1.23%	636	1.26%	-1.03	

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Qwest 272 Sunset Special Access Measurements
JUNE 2010

State	Metric	Metric Name	Product	APRIL 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	350	0.29%	101	0.99%	-1.42
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:43			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	51	2:31	8	3:21	-1.48
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:55	1	1:32	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	88.57%	15	100.00%	-0.55
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	665	88.87%	162	95.68%	-0.29
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	62	90.32%	23	65.22%	-2.44
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%			
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	481	92.52%	58	96.55%	-0.69
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	84.00%	8	87.50%	-1.23
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	772	1.42%	50	0.00%	-1
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12016	1.43%	3337	1.65%	-1.54
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1437	0.35%	605	0.50%	-1.28
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	4:32			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	172	2:33	55	3:02	-1.51
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:47	3	5:03	-2.2
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	94	100.00%	1	100.00%	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1191	90.34%	269	95.17%	-0.31
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	173	92.49%	25	100.00%	-0.51
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1107	84.19%	154	89.61%	-0.55
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	94	74.47%	17	88.24%	-0.44
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2454	0.49%	282	0.71%	-1.26
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30590	0.80%	6214	0.77%	-0.86
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3233	0.34%	1461	0.14%	-0.12
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	1:57	2	1:48	-1.07
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	245	2:45	48	3:11	-1.6
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	1:52	2	2:01	-1.07
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	66.67%	4	100.00%	-0.89
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	106	91.51%	31	83.87%	-1.65
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	94.12%	14	57.14%	-2.56
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			3	100.00%	

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JUNE 2010

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	71	95.77%	53	94.34%	-1.22
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	12	83.33%	-1.08
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	298	1.34%	36	0.00%	-1.21
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2745	3.13%	1071	4.30%	-2
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	229	1.75%	164	1.83%	-1.04
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	1:23			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	2:46	46	10:44	-1.66
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:10	3	0:22	0.27

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2010

MAY 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	83	98.80%	12	100.00%	-1.7
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1412	91.57%	360	93.33%	-0.73
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	141	87.23%	41	80.49%	-1.6
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%	4	100.00%	.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1336	89.00%	208	93.27%	-0.51
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	61	90.16%	8	87.50%	-1.13
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1922	0.99%	133	1.50%	-1.29
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32444	1.49%	8039	1.43%	-0.76
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3131	0.22%	1149	0.52%	-1.79
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19 3:29		2 3:04		-1.2
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	483 2:36		115 2:59		-2.23
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7 2:29		6 0:51		-0.01
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	115	99.13%	32	100.00%	-1.47
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1287	94.64%	247	95.14%	-0.96
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	171	85.38%	60	76.67%	-1.72
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	3	66.67%	-1.74
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1205	93.69%	171	94.15%	-0.99
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	129	94.57%	12	91.67%	-1.21
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1758	1.19%	242	1.65%	-1.32
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32021	1.21%	8502	1.22%	-1.04
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3107	0.74%	1213	0.66%	-0.82
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21 5:03		4 2:05		-0.61
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	389 3:09		104 3:25		-1.46
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23 2:42		8 6:39		-2.15
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	96.77%	9	100.00%	-1.46
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	557	95.33%	134	96.27%	-0.93
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	51	96.08%	14	85.71%	-1.65
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	17	100.00%	2	100.00%	.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	367	89.37%	130	97.69%	0.11
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	88.00%	5	80.00%	-1.26
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1785	0.67%	120	2.50%	-1.77
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15707	0.97%	3940	1.60%	-2.77

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Qwest 272 Sunset Special Access Measurements
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MAY 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1474	0.34%	528	0.19%	-0.62
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	3:57	3	2:30	-1.32
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	153	2:47	63	2:27	-0.39
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:30	1	2:28	-0.99
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	63.64%	1	100.00%	-1.26
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	346	86.42%	58	94.83%	-0.38
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	79.17%	9	88.89%	-0.95
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	1	100.00%	-1.26
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	262	92.37%	77	100.00%	0.29
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	66.67%	9	100.00%	-0.16
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	434	0.23%	25	0.00%	-1.97
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6071	1.15%	1959	0.97%	-0.57
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	615	0.33%	330	1.21%	-1.84
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:33			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	70	2:37	19	3:42	-1.85
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:48	4	2:45	-1.7
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	196	99.49%	5	80.00%	-1.54
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1368	95.61%	123	95.93%	-1.03
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	89	89.89%	21	76.19%	-1.85
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	100.00%	1	100.00%	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	814	91.40%	116	97.41%	-0.39
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	51	94.12%	18	83.33%	-1.7
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3823	0.97%	158	1.27%	-1.2
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28356	0.80%	4722	0.89%	-1.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2716	0.55%	935	0.32%	-0.4
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	37	2:43	2	3:01	-1.51
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	226	2:08	42	2:03	-0.83
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:30	3	1:15	-0.41
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	94.44%	14	100.00%	-1.1
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	206	95.15%	37	94.59%	-1.07
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	81.25%	10	80.00%	-1.05
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			

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						MAY 2010		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	127	96.06%	29	82.76%	-2.12
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	24	100.00%	1	100.00%	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	497	2.21%	35	2.86%	-1.14
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4418	1.65%	1275	1.88%	-1.33
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	471	0.00%	245	0.00%	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11 3:44		1 23:59		-18.16
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	73 4:09		24 4:17		-1.07
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	86.36%	2	100.00%	-1.43
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	226	95.13%	37	81.08%	-2.07
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	93.33%	5	80.00%	-1.43
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	95	91.58%	12	100.00%	-0.8
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	1	100.00%	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	473	1.06%	18	0.00%	-1.58
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3856	1.06%	829	1.21%	-1.21
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	289	0.00%	87	0.00%	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5 1:53				
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41 2:00		10 3:55		-2.44
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	60	96.67%	8	100.00%	-1.46
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	352	92.33%	68	98.53%	-0.35
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	96.88%	10	80.00%	-1.79
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	3	100.00%	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	267	83.90%	37	97.30%	0.06
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	95.00%	12	100.00%	-1.19
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	940	1.38%	54	0.00%	-0.97
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8446	1.60%	1935	1.91%	-1.56
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	774	0.39%	292	0.00%	-0.82
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13 2:07				
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	135 2:38		37 3:35		-2.37
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3 0:53				

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						MAY 2010			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	47	97.87%	2	100.00%	-2.06	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	325	95.08%	102	90.20%	-1.57	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	60.87%	7	85.71%	-0.55	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	2	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	276	93.84%	83	95.18%	-0.93	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	90.91%	7	42.86%	-2.42	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	799	1.75%	23	0.00%	-1.27	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8697	1.78%	2991	1.87%	-1.19	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	739	1.49%	422	0.47%	-0.2	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	2:52			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	2:26	56	2:58	-1.7	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	0:58	2	0:17	-0.39	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	100.00%	4	100.00%	.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	514	90.47%	122	95.08%	-0.45	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	96.43%	14	85.71%	-1.67	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	25	80.00%	1	100.00%	-1.53	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	433	81.76%	87	96.55%	0.37	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	56	98.21%	18	72.22%	-2.48	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	723	1.11%	78	0.00%	-0.91	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9194	0.88%	3150	0.98%	-1.31	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1070	1.31%	462	0.43%	-0.21	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	3:19			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	81	2:48	31	2:44	-0.89	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:54	2	1:44	-0.78	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	139	90.65%	24	100.00%	-0.27	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	41.67%	3	100.00%	-0.29	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0					.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	94	90.43%	14	85.71%	-1.29	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	1	100.00%	-1.41	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	362	0.55%	13	0.00%	-1.91	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4147	0.99%	643	2.02%	-2.09	

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State	Metric	Metric Name	Product	MAY 2010					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	348	0.29%	97	0.00%	-1.47	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:53				
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	3:15	13	5:47	-2.13	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:01				
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	96.55%	16	93.75%	-1.25	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	657	94.82%	137	95.62%	-0.96	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	73	89.04%	9	88.89%	-1.01	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	1	100.00%	-1.26	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	489	95.71%	105	93.33%	-1.34	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	93.33%	7	85.71%	-1.33	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	758	0.92%	48	0.00%	-1.23	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11883	1.53%	3345	1.38%	-0.59	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1432	0.49%	604	0.17%	-0.21	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	5:41				
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	182	2:48	46	2:19	-0.3	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:22	1	0:52	-0.54	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	66	89.39%	11	100.00%	-0.72	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1042	91.17%	197	94.92%	-0.55	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	104	86.54%	26	76.92%	-1.66	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	14	100.00%				
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	724	85.22%	117	92.31%	-0.46	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	55	85.45%	19	63.16%	-2.13	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2410	0.87%	278	1.44%	-1.47	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30704	0.76%	6231	0.88%	-1.57	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3239	0.40%	1462	0.07%	0.55	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	2:33	4	2:26	-0.96	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	234	2:56	55	3:27	-1.75	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:49	1	0:24	-0.13	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	80.00%	11	100.00%	-0.52	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	157	91.72%	36	91.67%	-1.01	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	83.33%	7	85.71%	-1.33	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	6	83.33%	-1.67	

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MAY 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	81	80.25%	17	94.12%	-0.38
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	5	80.00%	-1.09
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	295	1.36%	38	0.00%	-1.18
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2747	2.33%	1102	2.27%	-0.93
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	231	0.00%	166	0.00%	.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	1:21			
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	64	2:40	25	4:14	-2.64
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					

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Qwest 272 Sunset Special Access Measurements
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						JUNE 2010		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	98.04%	12	100.00%	-1.53
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1405	89.25%	291	90.03%	-0.93
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	223	87.44%	30	76.67%	-1.8
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	27	100.00%	2	100.00%	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1310	86.87%	269	94.42%	-0.02
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	77	87.01%	26	84.62%	-1.19
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1890	1.22%	132	2.27%	-1.63
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32304	2.13%	8178	2.04%	-0.7
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3143	0.25%	1172	0.43%	-1.56
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	10:19	3	1:54	-0.05
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	688	6:20	167	4:05	0.9
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:05	5	4:11	-1.48
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	83	92.77%	23	100.00%	-0.53
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1312	92.15%	287	95.12%	-0.55
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	249	91.16%	63	79.37%	-2.33
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	84.62%	4	100.00%	-1.11
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1207	93.54%	155	91.61%	-1.24
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	110	81.82%	42	85.71%	-0.81
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1740	1.32%	244	0.82%	-0.83
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32128	1.67%	8566	1.33%	0.33
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3114	0.74%	1226	0.08%	0.6
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	3:00	2	5:51	-1.71
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	535	2:59	114	3:09	-1.33
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	2:17	1	2:48	-1.91
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	96.88%	3	100.00%	-1.82
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	691	93.63%	174	90.23%	-1.42
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	47	74.47%	33	93.94%	0.23
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	80.00%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	418	88.04%	108	94.44%	-0.32
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	39	82.05%	25	96.00%	-0.22
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1778	0.67%	120	0.83%	-1.12
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15713	1.93%	3974	2.44%	-2.23

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JUNE 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1496	0.13%	543	0.37%	-1.64
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	2:55	1	6:25	-5.11
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	304	3:21	97	2:43	0.13
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:15	2	1:23	-0.32
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	5	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	325	94.77%	103	90.29%	-1.6
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	87.88%	17	35.29%	-3.34
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	29	100.00%			
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	282	91.49%	74	90.54%	-1.13
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	77.78%	8	75.00%	-1.09
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	429	1.40%	25	0.00%	-1.34
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6027	1.11%	2013	1.24%	-1.29
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	614	0.49%	326	0.00%	-0.64
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	1:50			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	67	2:59	25	3:25	-1.43
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:05			.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	185	96.76%	8	100.00%	-1.37
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1265	95.89%	152	94.08%	-1.28
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	106	84.91%	30	86.67%	-1.06
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	20	100.00%	4	100.00%	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	878	91.12%	86	96.51%	-0.57
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	50	88.00%	5	60.00%	-2.03
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3792	0.79%	161	4.35%	-3.79
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28280	1.33%	4735	1.10%	-0.2
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2715	0.26%	941	0.43%	-1.49
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	3:44	7	2:40	-0.82
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	377	2:40	52	3:49	-2.09
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:34	4	2:23	-1.56
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	100.00%	4	75.00%	-2.32
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	245	87.76%	31	77.42%	-1.8
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	77.27%	11	90.91%	-0.73
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	87.50%	13	100.00%	-0.82

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JUNE 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	111	90.09%	31	83.87%	-1.59
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	90.48%	3	33.33%	-2.51
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	500	1.80%	35	2.86%	-1.27
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4388	2.07%	1289	1.16%	0.29
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	477	0.21%	246	0.00%	-1.25
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9 5:28		1 10:15		-2.21
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	91 3:52		15 3:21		-0.63
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1 1:31				
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	399	91.98%	32	93.75%	-1.03
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	80.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	151	93.38%	16	87.50%	-1.43
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	62.50%			
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	472	1.27%	18	0.00%	-1.51
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3905	0.82%	832	0.96%	-1.25
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	290	0.34%	87	0.00%	-1.45
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6 3:50				
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32 3:01		8 1:34		0.34
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1 2:48				
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	98.44%	2	100.00%	-2.14
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	271	92.99%	107	98.13%	-0.09
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	88.24%	10	90.00%	-1.31
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	90.00%	1	100.00%	-1.81
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	276	88.41%	31	96.77%	-0.43
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	5	80.00%	-1.49
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	934	1.39%	55	1.82%	-1.16
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8488	1.97%	1900	2.68%	-2.2
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	772	1.81%	291	0.00%	0.39
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13 4:49		1 2:09		-0.67
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	167 3:05		51 3:05		-1.03
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14 2:52				

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JUNE 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	47	100.00%	5	100.00%	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	382	91.88%	101	87.13%	-1.55
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	87.50%	11	63.64%	-2.12
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	81.82%			
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	254	91.73%	112	93.75%	-0.78
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	90.91%	6	100.00%	-1.17
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	784	2.17%	22	4.55%	-1.45
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8642	2.21%	3052	2.85%	-2.21
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	741	1.75%	423	0.47%	0.01
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17 3:13		1 3:48		-1.5
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	191 2:55		87 3:05		-1.28
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13 3:41		2 1:55		0.18
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	95.35%	4	100.00%	-1.59
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	606	95.54%	81	92.59%	-1.32
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	66	83.33%	15	66.67%	-1.89
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	81.82%	1	100.00%	-1.59
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	388	95.36%	106	94.34%	-1.16
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	23	100.00%	11	90.91%	-1.89
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	723	1.11%	78	1.28%	-1.08
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9208	1.11%	3182	0.82%	-0.15
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1070	0.65%	461	0.43%	-0.94
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8 2:04		1 1:28		-1.02
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	102 2:55		26 3:01		-1.15
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7 2:10		2 1:57		-0.93
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	3	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	180	96.67%	19	94.74%	-1.22
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	5	60.00%	-1.42
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	109	78.90%	9	100.00%	-0.32
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	357	0.56%	13	0.00%	-1.9
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4182	2.03%	645	2.17%	-1.14

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JUNE 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	348	0.29%	102	0.00%	-1.46
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	12:29			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	85	3:27	14	3:03	-0.89
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:05			
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	100.00%	10	100.00%	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	600	91.50%	95	96.84%	-0.37
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	73	91.78%	21	80.95%	-1.86
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%	1	0.00%	-1.7
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	451	94.01%	55	98.18%	-0.64
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	39	89.74%	5	100.00%	-1.16
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	752	0.40%	49	0.00%	-1.57
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11869	1.04%	3359	1.37%	-1.99
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1443	0.35%	605	0.33%	-0.97
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:19			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	123	2:34	46	2:25	-0.74
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:32	2	1:49	-1.36
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	56	96.43%	3	100.00%	-1.78
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1441	93.82%	153	91.50%	-1.3
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	105	82.86%	24	87.50%	-0.88
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	15	93.33%			
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1146	89.88%	139	94.96%	-0.5
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	94	82.98%	17	94.12%	-0.53
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2391	0.63%	270	1.85%	-2.34
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30793	0.89%	6241	1.41%	-3.33
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3259	0.40%	1470	0.20%	-0.35
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	3:31	5	3:29	-1.32
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	273	2:43	88	3:17	-2.1
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:10	3	3:06	-1.92
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	1	100.00%	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	140	90.71%	46	84.78%	-1.68
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	94.74%	13	92.31%	-1.17
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	

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JUNE 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	88	79.55%	39	87.18%	-0.53
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	2	100.00%	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	292	3.42%	38	2.63%	-1.21
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2767	3.47%	1087	1.47%	1.02
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	232	0.00%	149	0.00%	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	5:24	1	2:11	-1
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	96	4:48	16	2:55	0.15
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	QTR		
						RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	188	97.87%	62	100.00%	-0.76
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	4420	90.11%	961	93.13%	-0.32
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	470	86.17%	125	80.80%	-1.55
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	46	100.00%	8	87.50%	-2.47
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	4096	87.57%	682	94.72%	0.26
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	236	89.83%	51	82.35%	-1.76
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1918	1.25%	132	2.27%	-1.61
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32450	1.70%	8066	1.66%	-0.85
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3142	0.32%	1159	0.43%	-1.34
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	72	5:41	8	2:15	-0.04
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1657	4:10	403	3:34	0.15
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	29	2:42	16	2:04	-0.73
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	334	97.90%	119	99.16%	-0.84
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	4204	92.53%	824	95.02%	-0.41
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	613	90.05%	182	84.07%	-1.6
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	43	95.35%	16	87.50%	-1.65
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	3658	94.04%	540	94.81%	-0.83
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	327	88.69%	90	88.89%	-1.06
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1772	1.41%	242	1.65%	-1.18
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	32040	1.50%	8507	1.40%	-0.56
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3114	0.80%	1212	0.41%	-0.16
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	76	4:19	12	2:37	-0.28
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1447	3:12	356	3:18	-1.36
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	74	3:01	16	5:00	-2.01
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	153	98.04%	28	96.43%	-1.27
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1934	94.52%	485	94.43%	-1.02
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	133	88.72%	53	86.79%	-1.22
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	35	91.43%	3	100.00%	-1.46
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1236	89.32%	371	95.96%	0.1
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	83	87.95%	39	92.31%	-0.77
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1786	0.67%	120	1.67%	-1.75
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15724	1.42%	3942	1.90%	-2.35

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1483	0.40%	531	0.56%	-1.29
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	35	3:13	5	3:00	-1.26
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	669	3:00	226	2:45	-0.17
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	3:02	8	1:30	-0.04
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	88.89%	7	100.00%	-0.97
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1125	92.36%	331	93.96%	-0.77
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	76	82.89%	33	57.58%	-2.71
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	35	97.14%	1	100.00%	-2.16
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	866	93.30%	223	95.52%	-0.71
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	71	78.87%	26	80.77%	-1.06
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	432	0.93%	25	0.00%	-1.51
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6061	1.11%	1970	1.07%	-0.91
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	613	0.49%	329	0.30%	-1.1
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	3:17			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	202	2:42	64	3:32	-2.34
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:10	4	2:45	-2.35
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	491	98.17%	51	94.12%	-1.69
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3925	95.57%	427	93.68%	-1.41
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	280	87.86%	83	83.13%	-1.56
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	61	100.00%	7	85.71%	-2.81
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	2553	92.09%	326	97.24%	-0.03
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	152	92.11%	31	80.65%	-1.98
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3820	0.99%	159	1.89%	-1.66
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28356	0.96%	4710	0.98%	-1.05
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2722	0.44%	944	0.42%	-0.96
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	113	2:57	9	2:45	-1.03
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	819	2:27	137	2:52	-1.92
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	35	2:00	13	1:25	-0.38
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	98.04%	35	97.14%	-1.16
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	656	91.46%	111	86.49%	-1.45
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	90	86.67%	36	91.67%	-0.73
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	15	93.33%	15	93.33%	-1

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	371	93.26%	88	82.95%	-2.14
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	61	93.44%	8	75.00%	-2.06
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	499	2.00%	35	2.86%	-1.21
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4408	1.66%	1276	1.33%	-0.5
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	472	0.00%	247	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	29	3:35	2	17:07	-2.19
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	218	3:43	50	3:47	-1.07
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:31			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	91.18%	14	100.00%	-0.76
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	845	94.20%	112	90.18%	-1.45
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	86.11%	16	93.75%	-0.83
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%			.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	326	93.25%	42	95.24%	-0.97
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	85.00%	4	100.00%	-1.1
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	472	1.06%	18	0.00%	-1.58
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3868	0.78%	826	1.21%	-1.75
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	291	0.00%	87	0.00%	.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	3:03			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	90	2:24	29	2:38	-1.36
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:48			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	149	95.97%	63	92.06%	-1.71
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1091	93.68%	227	96.92%	-0.51
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	79	91.14%	41	85.37%	-1.59
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	17	94.12%	13	100.00%	-1.1
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	964	89.32%	105	97.14%	-0.29
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	51	92.16%	30	93.33%	-1.17
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	941	1.38%	53	0.00%	-0.98
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8454	1.56%	1923	1.77%	-1.4
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	775	0.77%	293	0.00%	-0.36
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	39	3:35	1	2:09	-0.93
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	395	2:50	101	3:08	-1.78
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	2:18			.

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	130	99.23%	13	100.00%	-1.81
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1078	91.93%	333	88.29%	-1.55
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	88	79.55%	33	75.76%	-1.27
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	20	85.00%	4	100.00%	-1.1
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	835	93.77%	294	91.84%	-1.31
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	88.10%	23	82.61%	-1.37
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	802	1.75%	22	0.00%	-1.29
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8668	1.87%	2995	2.54%	-2.36
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	758	1.32%	422	0.71%	-0.61
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	42	3:04	1	3:48	-2.11
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	487	2:43	229	2:58	-1.67
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	31	2:20	9	1:31	-0.27
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	190	97.89%	13	100.00%	-1.36
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1778	91.79%	363	93.94%	-0.65
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	189	91.01%	49	75.51%	-2.48
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	71	84.51%	2	100.00%	-1.35
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	1553	82.94%	293	93.17%	0.27
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	119	94.12%	35	82.86%	-2.28
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	725	1.10%	78	0.00%	-0.91
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9203	0.88%	3161	0.89%	-1.02
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1069	0.84%	454	0.44%	-0.71
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	3:27	1	1:28	-0.68
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	242	2:55	85	2:59	-1.11
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	2:22	6	2:06	-0.74
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	97.37%	8	100.00%	-1.57
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	511	93.74%	61	98.36%	-0.55
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	27	55.56%	10	80.00%	-0.41
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	268	86.94%	33	90.91%	-0.84
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	93.33%	2	100.00%	-1.72
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	361	0.55%	13	0.00%	-1.9
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4155	1.42%	641	1.87%	-1.54

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	349	0.29%	100	0.00%	-1.46
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	6:30			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	177	3:08	35	4:08	-1.93
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:00	1	1:32	-7.63
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	113	95.58%	41	97.56%	-0.99
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1922	91.73%	394	95.94%	-0.2
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	208	90.38%	53	75.47%	-2.46
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	70.00%	2	50.00%	-1.33
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	1421	94.09%	218	95.41%	-0.84
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	94	89.36%	20	90.00%	-1.23
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	761	0.92%	49	0.00%	-1.23
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11923	1.33%	3347	1.46%	-1.35
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1437	0.42%	605	0.33%	-0.83
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	4:36			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	477	2:39	147	2:37	-0.91
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	2:39	6	3:17	-1.31
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	216	95.83%	15	100.00%	-1.05
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3674	91.94%	619	94.18%	-0.55
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	382	88.22%	75	88.00%	-1.02
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	33	93.94%			
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	2977	86.63%	410	92.20%	-0.12
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	243	80.25%	53	81.13%	-1.03
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2418	0.66%	277	1.44%	-1.87
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30696	0.82%	6229	1.03%	-2
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3244	0.37%	1464	0.14%	-0.17
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	48	2:42	11	2:48	-1.1
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	752	2:48	191	3:18	-2.43
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	37	2:19	6	2:17	-0.97
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	88.46%	16	100.00%	-0.54
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	403	91.32%	113	86.73%	-1.54
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	48	91.67%	34	76.47%	-2.17
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	11	90.91%	-1.19

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	240	84.58%	109	91.74%	-0.15
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	86.67%	19	84.21%	-1.12
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	295	2.03%	37	0.00%	-0.98
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2753	2.98%	1087	2.67%	-0.69
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	231	0.43%	160	0.63%	-1.16
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	18	3:36	1	2:11	-1.29
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	246	3:32	87	7:26	-1.61
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:10	3	0:22	0.22

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